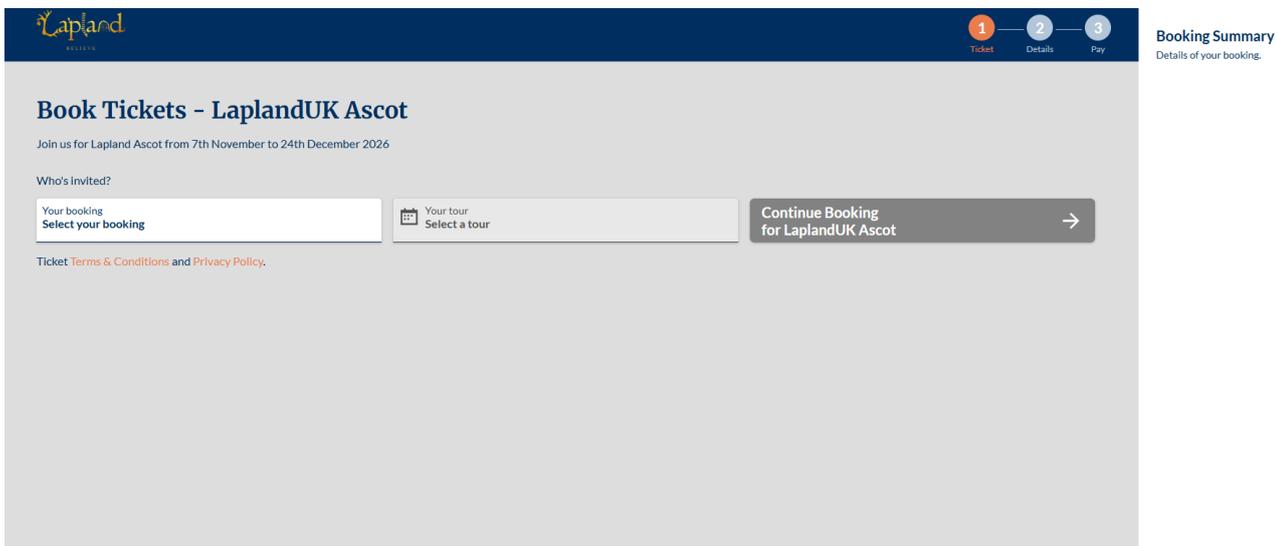


How To Make a Booking: A Step-by-Step Guide

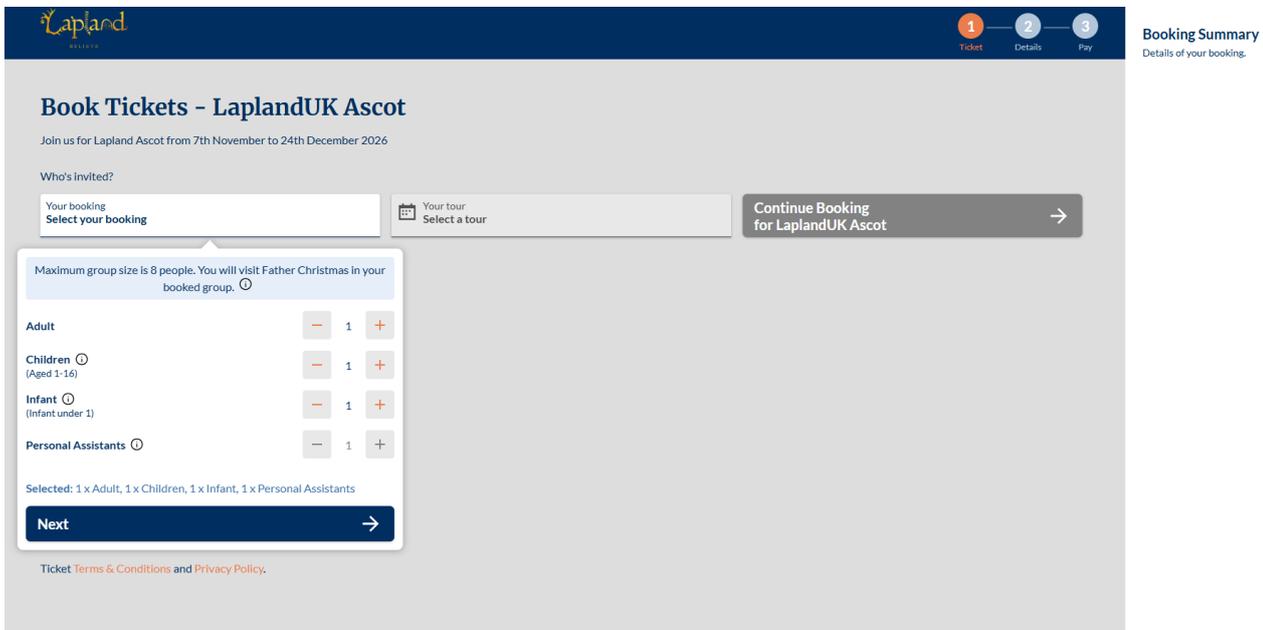
Please note that you will be given 10 minutes to complete your booking. If you do not complete your booking within this time, your booking will not be processed, and so please return to the booking window. You will need to join the back of the queue and try booking again.

- 1. Visit our website here: [LaplandUK Tickets - Book Your Magical Experience](#). Choose which experience you wish to book for: Lapland Ascot or Lapland Manchester.**
- 2. You will see the booking window as shown below. Click “Select your booking” to choose the number of tickets you wish to add and purchase for your booking.**



3. Please select the number of tickets you require for your booking.

- Please note that each booking requires a minimum of 1 Adult/ Personal Assistant ticket and 1 Child ticket.
- There is a maximum of 8 tickets for each booking.
- You will visit Father Christmas as your booked group – we cannot split guests under one booking reference for separate Father Christmas visits.
- You can add a maximum of 1 PA ticket during the booking process.
- If you purchase a PA ticket, you will need to provide documentation as proof of your eligibility via your booking confirmation email, prior to your visit. Please see here for further information regarding PA tickets and the documents we are currently accepting: [PA policy 2026](#)



4. Once you have chosen the number and type of tickets you require, click “Next” and “Select a tour”.

- Please note that there is a booking fee of £4.95 per ticket and this booking fee is non-refundable.

5. You will then be able to see our tour dates available and the “Starting from price”.

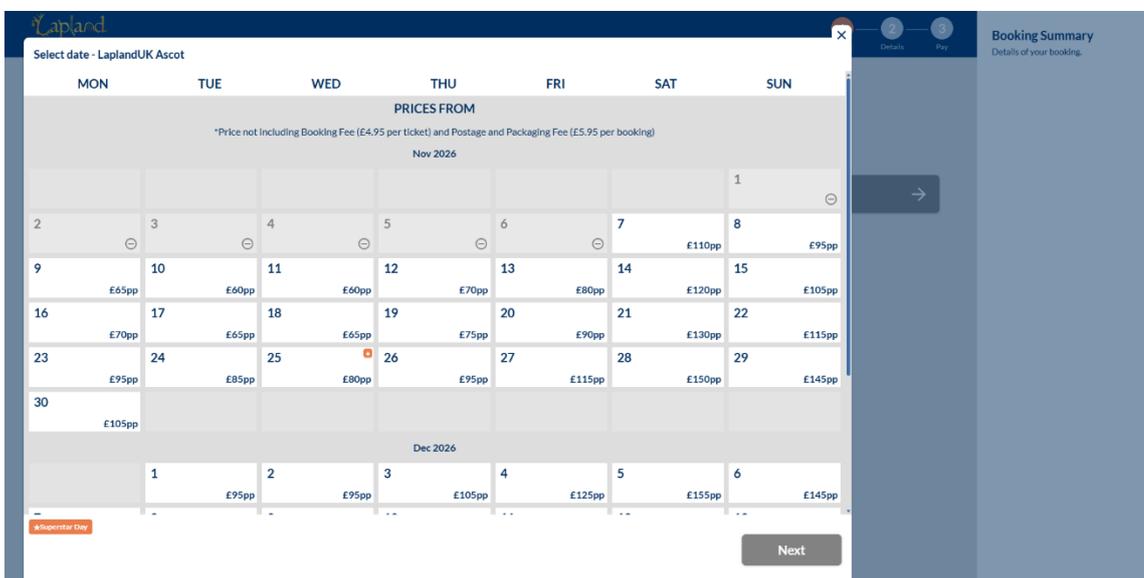
- Superstar Day is Wednesday 25th November 2026 for both Ascot and Manchester. For more information regarding Superstar Day please see here: [Accessibility - LaplandUK](#)
- If you require a BSL interpreted performance, we offer BSL interpreted performances on the following tours:

11:00 Tour – Superstar Day, Wednesday 25th November 2026

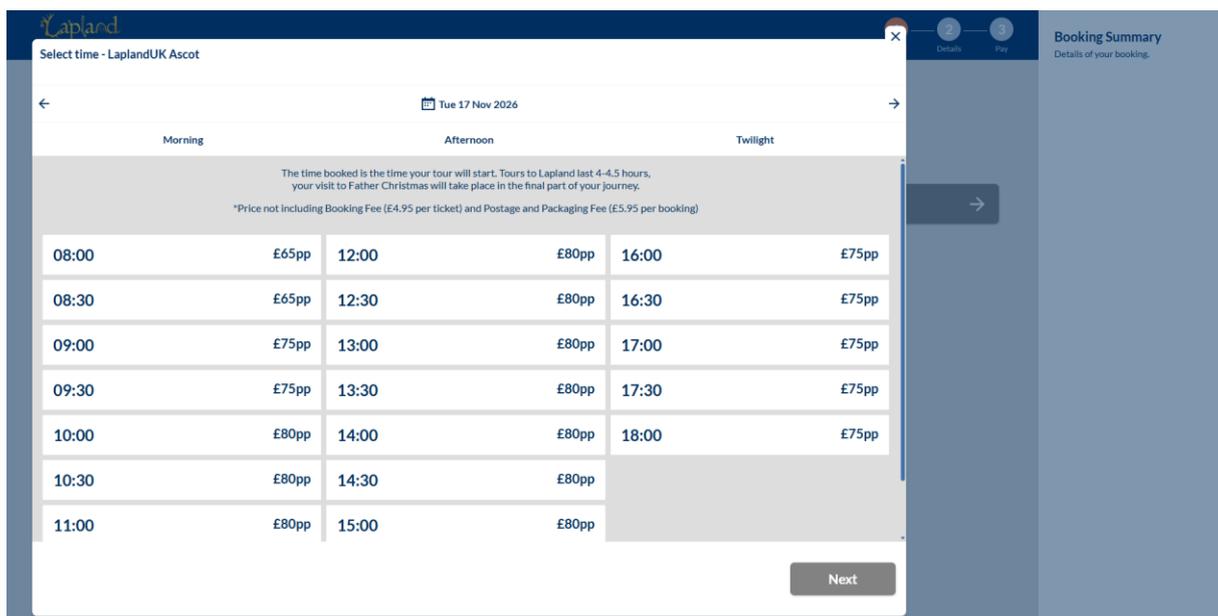
13:00 Tour – Sunday 13th December 2026

For further information regarding BSL interpreted performances, please see here: [Do you offer BSL interpreted performances?](#)

- Please select the date you wish to book your visit for.

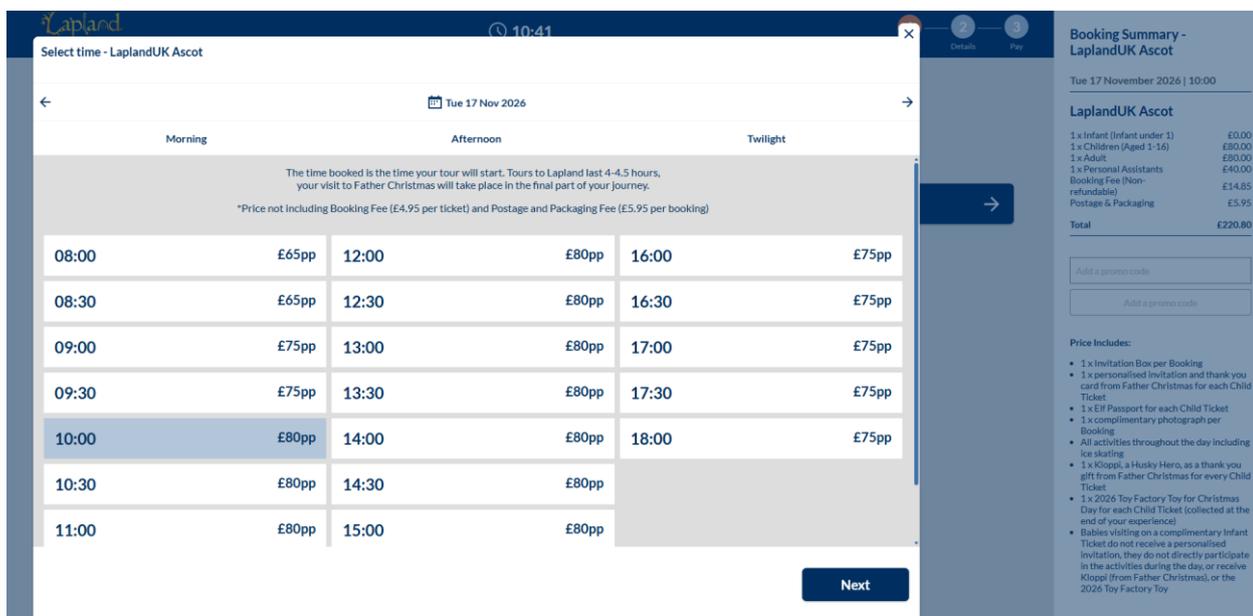


6. Once you select a tour date, you will be able to view our available tour times for that specific date. You can then see the price of the tour, per person (pp).



7. Please select the tour time you wish to book your visit for. *Please note, the time you book is the time your tour departs.*

- If booking for Lapland Ascot, we recommend arriving 30 minutes prior to your scheduled tour time.
- If booking for Lapland Manchester, we recommend arriving 45 minutes prior to your scheduled tour time.



8. Once you have selected your tour date and time, click “Next”.

- You will then be able to see your Booking Summary appear on the right-hand side.
- Please check the Booking Summary is correct so far, and then proceed by clicking “Continue Booking...”

Book Tickets - LaplandUK Ascot

Join us for Lapland Ascot from 7th November to 24th December 2026

Who's invited?

Your booking
1 x Adult, 1 x Children, 1 x Infant, 1 x Personal Assistants

Your tour
17 November 2026, 10:00

[Continue Booking for LaplandUK Ascot](#)

[Ticket Terms & Conditions](#) and [Privacy Policy](#).

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£5.95
Total	£220.80

Add a promo code

Add a promo code

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised Invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Kloppi (from Father Christmas), or the 2026 Toy Factory Toy

9. Here, you will see that you can choose to add Magical Extras to your booking.

- Please note that one invitation box is included for each booking. However, you are welcome to add additional boxes at this stage of the booking process should you wish to.
- You are also able to add these at a later date, once a booking is complete, via: [MyLapland](#)

Magical Extras

Lapland favourites, to enhance your experience!

Additional Pop-Up Invitation Box

Each Lapland booking includes one Lapland Pop-Up Invitation Box, which will hold one personalised invitation per child along with other Elf-portant items. If you have more than one child in your booking and would like each of them to receive their own Pop-Up Invitation Box, you can add additional boxes here.

Purchasing additional Invitation Boxes will increase your postage and packaging fee to £7.85

£6.00 each
£0.00

— 0 +

[Continue Booking for LaplandUK Ascot](#)

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£5.95
Total	£220.80

Add a promo code

Add a promo code

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Kloppi (from Father Christmas), or the 2026 Toy Factory Toy

10. If you wish to add an additional invitation box to your booking, you can do so by clicking the “+”. Each additional invitation box is £6.00.

- In adding additional invitation boxes, the postage fee will increase to £7.85.
- Once you are happy with the number of invitation boxes, you can click “Continue Booking...”
- If you add an additional invitation box, you will be able to see this reflected in your Booking Summary on the right-hand side.

Lapland 10:33 Ticket Details Pay

Magical Extras

Lapland favourites, to enhance your experience!



Additional Pop-Up Invitation Box

Each Lapland booking includes one Lapland Pop-Up Invitation Box, which will hold one personalised invitation per child along with other Elf-portal items. If you have more than one child in your booking and would like each of them to receive their own Pop-Up Invitation Box, you can add additional boxes here.

Purchasing additional Invitation Boxes will increase your postage and packaging fee to £7.85

£6.00 each
£6.00

- 1 +

← Back Continue Booking for LaplandUK Ascot →

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Additional Invitation Box	£6.00
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£228.70

Add a promo code

Add a promo code

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Klooppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Klooppi (from Father Christmas), or the 2026 Toy Factory Toy

11. You will then be given the option to add Jingles to your booking.

- Please see our FAQs here for information on [What are Jingles?](#)
- You will also be able to add these at a later date, once a booking is complete, via: [MyLapland](#)

Lapland 10:16 Ticket Details Pay

Magical Extras

Lapland favourites, to enhance your experience!



Small Folk Jingles Pouch (25J)

Lapland Jingles are the Elves' magical currency in Lapland! The elf-change rate is £1 for every 1J.

Small Folk receive their very own velvet pouch when they arrive in Lapland before choosing which Elven Treasures they would like on their special day. From delicious sweets in Pixie Mixie's Sweet Shop to wonderful stories in Fable's Elven Library, the Elven World is full of Elven Treasures to take home!

The Elf Council recommend one Jingle pouch per Small Folk.

£25.00 each
£0.00

- 0 +



Family Jingle Pouch (100J)

Lapland Jingles are the Elves' magical currency in Lapland! The elf-change rate is £1 for every 1J.

If the Big Folk also wish to join in the fun of using Lapland Jingles to purchase Elven Treasures like the Small Folk, the Elf Council offer the Family Jingle Pouch to purchase!

Received in 4 beautiful Elf Council red velvet pouches just like the Small Folk, of course!

£100.00 each
£0.00

- 0 +

← Back Continue Booking for LaplandUK Ascot →

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Additional Invitation Box	£6.00
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£228.70

Add a promo code

Add a promo code

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Klooppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Klooppi (from Father Christmas), or the 2026 Toy Factory Toy

12. You can add and subtract the number of Jingles by clicking the “+” and “-”.

- Please note, Small Folk Jingle Pouches are 25J per unit. Family Jingle Pouches are 100J per unit and come in 4 bags of 25J.
- You will be able to see the number of Jingles reflected in your Booking Summary on the right-hand side. Once you are happy to continue, please click “Continue Booking...”

Lapland 9:39 1 Ticket 2 Details 3 Pay

Magical Extras

Lapland favourites, to enhance your experience!

Small Folk Jingles Pouch (25J)

Lapland Jingles are the Elves' magical currency in Lapland! The elf-change rate is £1 for every 1J.

Small Folk receive their very own velvet pouch when they arrive in Lapland before choosing which Elven Treasures they would like on their special day. From delicious sweets in Pikle Mixie's Sweet Shop to wonderful stories in Fable's Elven Library, the Elven World is full of Elven Treasures to take home!

The Elf Council recommend one Jingle pouch per Small Folk.

£25.00 each
£25.00

- 1 +

Family Jingle Pouch (100J)

Lapland Jingles are the Elves' magical currency in Lapland! The elf-change rate is £1 for every 1J.

If the Big Folk also wish to join in the fun of using Lapland Jingles to purchase Elven Treasures like the Small Folk, the Elf Council offer the Family Jingle Pouch to purchase!

Received in 4 beautiful Elf Council red velvet pouches just like the Small Folk, of course!

£100.00 each
£0.00

- 0 +

← Back

Continue Booking for LaplandUK Ascot →

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot	
1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Small Folk Jingles Pouch	£25.00
1 x Additional Invitation Box	£6.00
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£253.70

Add a promo code

Add a promo code

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
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13. Next, you will be able to see the option to donate to the Lapland Foundation.

- For more information regarding the Lapland Foundation, please visit our website: [Lapland Foundation](#)
- Please click on the option you would like to choose and then click “Continue Booking...”
- By kindly donating to the Lapland Foundation, you will be entered into a prize draw to upgrade your booking to our Golden Experience (VIP)

Lapland 9:25 1 Ticket 2 Details 3 Pay

Lapland Foundation Charity

Lapland Foundation Charity - doing the work of Father Christmas!

We bring festive joy to children facing illness, loss, or hardship.

£25 enables us to gift a LaplandUK stocking to a child in a hospital or hospice over Christmas. Plus, for every £25 you donate, LaplandUK will match your donation by gifting a second stocking to another deserving child (up to 2 x stockings per donor).

WIN A GOLDEN EXPERIENCE UPGRADE

By kindly donating, you will automatically be entered into a free prize draw to win a Lapland Golden Experience day trip- meaning you could win an upgrade of your ticket for up to 8 guests.

Please note: You can also enter the prize draw without making a donation*.

Please select one of the options below to continue with your booking

*18+ UK residents only. Prize draw closes 23.59pm April 30th 2026. Max 1 entry per person. 1 Golden Experience upgrade prize available (for winner and up to 8 tickets in same booking). Winner selected at random. Free entry route: To enter without donation, please post your name, address and ticket booking number to Golden Experience Draw, Lapland Live, 15 Bedford Street, Covent Garden, WC2E 9HE, by April 10th 2026. Full T&Cs: [here](#). Promoter: Lapland Foundation.

← Back

Continue Booking for LaplandUK Ascot →

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot	
1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Small Folk Jingles Pouch	£25.00
1 x Additional Invitation Box	£6.00
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£253.70

Add a promo code

Add a promo code

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Kloppi (from Father Christmas), or the 2026 Toy Factory Toy

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WIN A GOLDEN EXPERIENCE UPGRADE

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Please note: You can also enter the prize draw without making a donation*.

Please select one of the options below to continue with your booking

*18+ UK residents only. Prize draw closes 23.59pm April 10th 2026. Max 1 entry per person. 1 Golden Experience upgrade prize available (for winner and up to 8 tickets in same booking). Winner selected at random. Free entry route: To enter without donation, please post your name, address and ticket booking number to Golden Experience Draw, Lapland Live, 13 Bedford Street, Covent Garden, WC2E 9HE, by April 30th 2026. Full T&Cs [here](#). Promoter: Lapland Foundation.

LaplandUK Ascot
Tue 17 November 2026 | 10:00

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Small Folk, Jingles Pouch	£25.00
1 x Additional Invitation Box	£6.00
1 x £5 Lapland Foundation Donation	£5.00
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£258.70

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Kloppi (from Father Christmas), or the 2026 Toy Factory Toy

14. If you select an option to donate, you will see this pop-up message which asks you if you want to claim Gift Aid if you are a UK Taxpayer.

- Please select the option that applies to you and click “Continue...”

Lapland Foundation Charity

We bring festive joy to children facing illness, loss, or hardship.

£25 enables us to gift a LaplandUK stocking to a child in a hospital or hospice over Christmas. Plus, for every £25 you donate, LaplandUK will match your donation by gifting a second stocking to another deserving child (up to 2 x stockings per donor).

WIN A GOLDEN EXPERIENCE UPGRADE

By kindly donating, you will automatically be entered into a free prize draw to win a Lapland Golden Experience day trip- meaning you could win an upgrade of your ticket for up to 8 guests.

Please note: You can also enter the prize draw without making a donation*.

Please select one of the options below to continue with your booking

*18+ UK residents only. Prize draw closes 23.59pm April 10th 2026. Max 1 entry per person. 1 Golden Experience upgrade prize available (for winner and up to 8 tickets in same booking). Winner selected at random. Free entry route: To enter without donation, please post your name, address and ticket booking number to Golden Experience Draw, Lapland Live, 13 Bedford Street, Covent Garden, WC2E 9HE, by April 10th 2026. Full T&Cs [here](#). Promoter: Lapland Foundation.

LaplandUK Ascot
Tue 17 November 2026 | 10:00

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Small Folk, Jingles Pouch	£25.00
1 x Additional Invitation Box	£6.00
1 x £5 Lapland Foundation Donation	£5.00
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£258.70

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Kloppi (from Father Christmas), or the 2026 Toy Factory Toy

giftaid it

If you are a UK taxpayer, Lapland Foundation can claim 25p for every £1 you donate from the UK government's Aid scheme. This means that at no extra cost to you, every £1 you donate is worth 25p more.

Yes, claim Gift Aid at no extra cost
 No, don't claim Gift Aid

Continue without Gift Aid

15. Next, you will have the option to opt for Ticket Cancellation Protection. We use the third-party provider TicketPlan. Please note that TicketPlan Cancellation Protection is £4.95 per ticket and cannot be added retrospectively.

- Please see here for LaplandUK’s Terms and Conditions: [Terms & Conditions - LaplandUK](#)
- Please see TicketPlan’s Cancellation Protection Terms and Conditions: [TicketPlan Terms and Conditions 2026](#)
- If you wish to add TicketPlan Cancellation Protection, please click “add” and then click “Continue Booking...”

Lapland 7:38 Ticket Details Pay

TicketPlan Cancellation Protection

Cancellation Protection
IMPORTANT- PLEASE READ

Immediately after placing your booking you will have a 7 day 'cooling off period', during which you are entitled to cancel your booking and receive a refund of your tickets (minus booking fees). After this, your tickets are non-refundable (i.e. after the 7 day 'cooling off period' has passed you will not be able to obtain a refund).

TicketPlan Cancellation Protection is available for your booking. We strongly recommend you include this option. TicketPlan protects your booking if you are unable to attend because of accidents and unexpected illnesses. In all instances, suitable supporting evidence will need to be provided.

Full details are included in the TicketPlan terms and conditions [HERE](#) which we advise you to read and retain.

By purchasing Cancellation Protection, your tickets are refundable in certain circumstances, subject to the TicketPlan [terms and conditions](#) which you confirm you have read and understood.

Please note, LaplandUK are not involved in the administration of the refund process and are unable to intervene in individual refund applications.

TicketPlan Cancellation Protection can be purchased at the time of booking only. You are unable to add it to your booking retrospectively.

Any Magical Extras you purchase are not covered by TicketPlan.

The TicketPlan protection fee is also non-refundable after the 7 day cooling off period.

Booking total: £14.85
£14.85
Remove

Continue Booking for LaplandUK Ascot

Booking Summary - LaplandUK Ascot
Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Small Folk Jingles Pouch	£25.00
1 x Additional Invitation Box	£6.00
1 x E5 Lapland Foundation Donation	£5.00
3 x Cancellation protection (Non-refundable)	£14.85
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£273.55

Add a promo code

Add a promo code

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not

16. Please add the Lead Booker Contact Details.

- Please note that the email address used will be the email address the booking confirmation will be emailed to, the email address needed to access MyLapland, and to contact us for any enquiries regarding your booking.

Lapland 5:36 Ticket Details Pay

Lead Booker Contact Details

Please enter the lead booker's contact details.

First name: John ✓ *
Last name: Smith ✓ *

Phone number: +44 7123456789 ✓ *

Email: enquiries@laplanduk.co.uk ✓ *

Confirm Email: enquiries@laplanduk.co.uk *

Child's details

Your invitations from Father Christmas are addressed to your children using the names you enter here. Please double-check these names (and their spelling!) as you won't be able to edit these later. You will have the opportunity to add specific details about your children for their Father Christmas visit in your 'My Lapland' portal.

Child 1's first name: *
Child 1's last name: *

Proceed to payment for LaplandUK Ascot

Booking Summary - LaplandUK Ascot
Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Small Folk Jingles Pouch	£25.00
1 x Additional Invitation Box	£6.00
1 x E5 Lapland Foundation Donation	£5.00
3 x Cancellation protection (Non-refundable)	£14.85
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£273.55

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Kloppi (from Father Christmas), or the 2026 Toy Factory Toy

17. Please scroll down to then complete the Child's/Children's details. We will need their First and Last Names. Please double check the spelling and the order of these.

- You will be able to add the personalisation for your visit with Father Christmas closer to your visit date.
- Please ensure to read the consent and Terms and Conditions and tick these boxes once you are happy to proceed.

Child's details

Your Invitations from Father Christmas are addressed to your children using the names you enter here. Please double-check these names (and their spelling!) as you won't be able to edit these later. You will have the opportunity to add specific details about your children for their Father Christmas visit in your 'My Lapland' portal.

Child 1's first name: John ✓ *
 Child 1's last name: Smith ✓ *

I confirm that I hold parental responsibility for these children/infants and consent to Lapland Live Limited processing their data for the purposes of their LaplandUK Experience.

Sign up for the full Lapland experience!

Receive all the latest Lapland news, exclusive discounts, updates on tickets and more.

By subscribing you agree that Lapland World may contact you about products and services from the Lapland Group, including ticket releases, exclusive discounts, news and more via the contact details you provide. See our [Privacy Policy](#). You can unsubscribe at any time by contacting us [here](#).

Invitation delivery address

House name/no.: [Field]
 Street: [Field]
 City: [Field] Postcode: [Field]

← Back Proceed to payment for LaplandUK Ascot →

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Small Folk Jingles Pouch	£25.00
1 x Additional Invitation Box	£6.00
1 x ES Lapland Foundation Donation	£5.00
3 x Cancellation protection	£14.85
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£273.55

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised invitation and thank you card from Father Christmas for each Child Ticket
- 1 x EIF Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised invitation, they do not directly participate in the activities during the day, or receive Kloppi (from Father Christmas), or the 2026 Toy Factory Toy

18. Please complete the Invitation and Billing Address details.

- Please these are spelt correctly, and the correct country code is chosen.

Invitation delivery address

House name/no.: 1 Lapland UK ✓ *
 Street: Lapland Street
 City: London ✓ * Postcode: LUK LUK ✓ *
 Country: GB United Kingdom

Clear and search

Billing Address

Billing address is the same as the invitation delivery address

Ticket Terms and Conditions

By clicking "Proceed to payment", I accept the Ticket [Terms & Conditions](#) and [Privacy Policy](#).

← Back Proceed to payment for LaplandUK Ascot →

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot

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19. Please double check the information you have provided is correct.

- Please double check the Booking Summary on the right-hand side of the webpage to ensure that you have selected the correct number of items and you are happy with the total.
- Once you have double checked all the information is correct, please click "Proceed to payment..."

20. Here, you will need to have your payment details to hand and enter the information to complete the payment.

Payment Details

Amount: £273.55
 Order Reference: ASOSRM6J3CHY9
 Merchant Name: LaplandUK Ascot

Card number *
 4111 1111 1111 1111

Expiration date *
 11/27

Security code *
 000

Pay

Google Pay

Apple Pay

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant (Infant under 1)	£0.00
1 x Children (Aged 1-16)	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
1 x Small Folk Jingles Pouch	£25.00
1 x Additional Invitation Box	£6.00
1 x £25 Lapland Foundation Donation	£5.00
3 x Cancellation protection	£14.85
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£273.55

Price Includes:

- 1 x Invitation Box per Booking
- 1 x personalised Invitation and thank you card from Father Christmas for each Child Ticket
- 1 x Elf Passport for each Child Ticket
- 1 x complimentary photograph per Booking
- All activities throughout the day including ice skating
- 1 x Kloppi, a Husky Hero, as a thank you gift from Father Christmas for every Child Ticket
- 1 x 2026 Toy Factory Toy for Christmas Day for each Child Ticket (collected at the end of your experience)
- Babies visiting on a complimentary Infant Ticket do not receive a personalised Invitation, they do not directly participate in the activities during the day, or receive Kloppi (from Father Christmas), or the 2026 Toy Factory Toy

← Back

21. Once the payment is complete, you will see the below screen confirming your booking summary and that a booking has been completed.

Booking Complete

Thank you for your booking - we can't wait to welcome you!

Your booking is now confirmed for LaplandUK Ascot. ✓

An email will be sent to the email address entered during the booking process.

PAID:
 £293.55

BOOKING REFERENCE:
 ASO4OWKQ7N3CF

LEAD BOOKER AND INVITATION DELIVERY ADDRESS
 John Smith
 enquiries@laplanduk.co.uk
 +44 7123456789
 United Kingdom

YOUR BOOKING DETAILS
 LaplandUK Ascot
 Tuesday 17 Nov 2026 10:00 AM
 1x Infant, 1x children, 1x adult,
 1x personal assistants
 Small Folk John

You can view our FAQs and get in touch here - [Elf Help Centre](#)

If you spot a mistake with your child's name, please don't worry at all, it's easy to fix!

You'll be able to update your child's name to your MyLapland account when it opens after our initial release in the next few days.

Booking Summary - LaplandUK Ascot

Tue 17 November 2026 | 10:00

LaplandUK Ascot

1 x Infant	£0.00
1 x Children	£80.00
1 x Adult	£80.00
1 x Personal Assistants	£40.00
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1 x Additional Invitation Box	£6.00
1 x £25 Lapland Foundation Donation	£5.00
3 x Cancellation protection	£14.85
Booking Fee (Non-refundable)	£14.85
Postage & Packaging	£7.85
Total	£293.55

Download Tickets →

22. To download your ticket, please click “Download Tickets”.

- You will then be able to download the PDF document and save it for safe keeping.



Booking Summary

Booking Reference: ASO4OWKQ7N3CF
Booking placed: March 19, 2026

Thank you for your order John Smith

Small Folk
John

Payment details

Total	£293.55
Donation	£25.00
Paid	£293.55
Amount due	£0.00



LaplandUK Ascot
ASO 4OW KQ7 N3CF

Payment id: 57-9-4789856
Payment made: March 19, 2026
Booking placed: March 19, 2026
Booked on: Web Direct

23. Please also check your email for the booking confirmation.

- We kindly ask for you to check your spam and junk email folders, as the confirmation email can be sent here.
- If you have any questions or concerns, please contact us via our [Contact Form](#).

LaplandUK Ticket Summary - ASOYOMP742T3H [Summarise](#)

ASOYOMP742T3H.pdf
44 KB

You don't often get email from noreply@mail.expan.io. [Learn why this is important](#)

CAUTION: This is an external email. Do not open links or attachments unless you recognize the sender.



Order Reference: ASOYOMP742T3H

Dear John Smith,

Your 2026 LaplandUK Ascot tickets are attached!

We truly cannot wait to welcome you to our secret, magical world this Christmas to create memories that will last a lifetime! Your booking summary is below.

If you have any questions in the meantime, take a look at our FAQ's, or get in touch with our Elf Help Team who will be happy to assist you.

<https://portal.laplanduk.co.uk/contact-us/>

24. The booking window timed out, what can I do?

- If you see the below message, this means that you ran over the time required to complete your booking.
- Please try to book again, and please note that you are given 10 minutes to complete the booking.

The screenshot shows the Lapland UK Ascot booking interface. On the left, the 'Payment Details' section displays the amount (£273.55), order reference (ASOSRM6J3CHY9), and merchant name (LaplandUK Ascot). Below this are buttons for 'Pay', 'Google Pay', and 'Apple Pay'. A central modal window displays the error message: 'Sorry... Time is up. Your tickets have been released. Don't worry - you can search and try again.' with a 'Try again' button and a right-pointing arrow. On the right, the 'Booking Summary - LaplandUK Ascot' for Tuesday 17 November 2026 at 10:00 is shown. It lists items such as 1 x Infant (£0.00), 1 x Children (£80.00), 1 x Adult (£80.00), 1 x Personal Assistants (£40.00), 1 x Small Folk, Jingles Pouch (£25.00), 1 x Additional Invitation Box (£6.00), 1 x E5 Lapland Foundation Donation (£5.00), 3 x Cancellation protection (£14.85), and Booking Fee (£14.85), with a total of £273.55. A 'Price Includes' section lists various perks like invitation boxes, passports, and complimentary gifts.

25. If you have made a mistake or wish to look into amending your booking, please rest assured that [MyLapland](#) will be open a few days after our annual ticket release for you to review your booking.

For more information, please see our FAQ here: [What Is MyLapland?](#)